

Have you been impacted by sulfuric acid spills in Trail?

For general questions please call 1-866-566-7199

Customers who purchased **Comprehensive coverage** and are concerned their vehicle may be exposed to the acid spills, are encouraged to report a claim with ICBC to have staff inspect their vehicle.

24/7
claims
reporting



You can report a claim at icbc.com/claims or call **1-800-910-4222**, 24 hours a day, seven days a week.

Once you've reported your claim, you will receive a claim number. An ICBC Claims adjuster will review your claim and contact you as soon as possible about next steps.

**Processing
your
claim**



We've received a high number of claims as a result of the acid spills in Trail.

You can expect to receive a call from an ICBC representative within a week of reporting your claim.

**Assessing
the
damages**



Once your claim has been verified by an adjuster, an ICBC estimator will contact you to assess the extent of damages in person. Generally an estimator will contact you within 21 days.

We thank you for your patience in advance.

For more information, visit icbc.com/trail

